

# broadcast

DECEMBER 2022

## **CEO message**

> Page 2

## **Investment update**

> Page 3

## **Cbus launches updated Climate Change Roadmap**

> Page 5

## **We're working hard to ensure workers are protected**

> Page 6



# CEO Message

## A message from our CEO, Justin Arter

As 2022 comes to a close I want to again acknowledge your efforts to assist your employees with their super arrangements.

Members get comfort from knowing their contributions are being paid regularly into their Cbus account. They also know that you will get in contact with Cbus to help with queries about their super.

### Service for employers and members

After the past couple of years of largely online and phone-based communications, the Employer Services team have been particularly pleased to be able to meet with you face-to-face again.

Our aim is always to provide quality assistance to Cbus and Media Super employers as was noted in our recently released *Annual Integrated Report*. Highlights include an increase in satisfaction for our Employer Services channels. These include Employer Livechat, voice and email services and the contact centres for Cbus and Media Super members.

### Award winning fund

As testimony to our commitment to members and employers, Cbus Super was named as **SuperRatings Career Fund of the Year\***. This award recognises the super fund with the offering that is best tailored to its industry and acknowledges Cbus' outstanding work as the leading industry super fund for the building, construction and allied industries.



Justin Arter, CEO

### Industry news

In other news of note for employers and members:

- The National Housing Accord was announced in the recent Federal Budget to deliver one million homes<sup>†</sup>. Construction of social and affordable housing creates jobs and keeps the economy moving and we look forward to playing our part as a long-term advocate for investment in this sector.
- Cbus' updated *Climate Change Roadmap* marks a shift from setting targets and measuring emissions to accelerating the hard work of real-world impact.
- Cbus welcomed and contributed to the Government's review of the unintended consequences of 'stapling' workers to their first super fund. We continue to be concerned about the plight of workers new to jobs in hazardous occupations not having the right insurance.

The team at Cbus remains focused on delivering high quality service for you, our employers, and strong long-term returns to maximise members' retirement outcomes. I look forward to updating you again in the new year.



Justin Arter  
CEO

\* Visit [cbussuper.com.au/awards](https://cbussuper.com.au/awards) for full details of our awards.

† Visit [budget.gov.au](https://budget.gov.au) to read the full Federal Budget announcement.





# Investment market summary 2022

from Kristian Fok, Chief Investment Officer



Investment returns across the superannuation industry were impacted by a range of global factors over the last twelve months.

Rising inflation has prompted the Reserve Bank of Australia and central banks overseas to drastically raise interest rates, the Russia/Ukraine crisis has impacted energy, gas and commodity markets, and the hangover of the Covid-19 pandemic has put further pressure on global supply chains.

The investment environment is likely to remain challenging as we enter the new year with a key focus on controlling inflation, keeping job growth strong and managing the impacts of continuing geopolitical conflict.

## All investments involve some risk

Combined, these events have increased market volatility and affected short-term investment returns across a wide range of investments and asset classes, including declines in Australian and global shares and in Australian and global fixed income simultaneously.

Although these periods can be unsettling, they are to be expected and are a normal part of investing for the long-term.

## Long-term focus of super

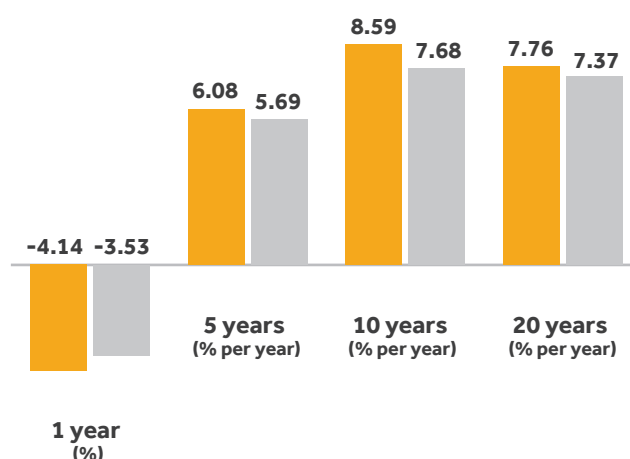
While short-term returns have been impacted across the superannuation industry, our Growth (MySuper) option continues to deliver strong long-term outcomes for members and continues to outperform the industry median over 7, 10, 15 and 20-year periods\*.

This means that by staying the course with us our members will have benefited from investment returns that are in the top quartile of our peer group, highlighting the importance of setting a long-term strategy and sticking to it through market ups and downs.

As always our number one goal is to help our members build their hard-earned savings to secure a better retirement future.

## Performance (%) to 31 October 2022

■ Growth (MySuper) option<sup>†</sup>  
■ SuperRatings fund median<sup>‡</sup>



Past performance is not a reliable indicator of future performance.

\* The default Growth (MySuper) option obtained a top quartile performance ranking over 7, 10, 15 and 20 year periods ending 31 October 2022. SuperRatings FCRS SR50 Balanced (60-76) Index Survey. Past performance is not a reliable indicator of future performance.

† The return for the Growth (MySuper) option is based on the crediting rate which is returns minus investment fees, taxes and until 31 January 2020, the percentage-based administration fee. Excludes fees and costs that are deducted directly from members' accounts.

‡ The average median return is taken from the SuperRatings Balanced (60-76) survey (31 October 2022). SuperRatings is a ratings agency that collects information from super funds to enable performance comparisons – visit [superratings.com.au](https://superratings.com.au).

# Cbus Property leads the way in sustainability achievements

83 Pirie, Adelaide  
Photos by Corey Roberts

Cbus Property\* is proud to achieve Net Zero Carbon in operation across its core office portfolio, eight years ahead of schedule. This is one of many firsts in Australia for Cbus Property as it leads the way on sustainability achievements and reinforces its leadership position in delivering world-leading sustainable buildings.

Multiple landmark commercial office buildings are now certified carbon neutral including 447 Collins Street in Melbourne, 140 William Street in Perth and 1 William Street in Brisbane.

In its aspiration to create the world's most sustainable office portfolio Cbus Property has also added the following achievements this year:

- Certified 6 Star Green Star Performance from the Green Building Council of Australia, representing world leadership in sustainable operations;
- Achieved Australia's highest overall NABERS score for a commercial office portfolio, making it the most environmentally sustainable portfolio in Australia, including 1st in Waste, 2nd in Energy and Indoor Environment, 7th in Water; and
- Secured WELL Health Safety ratings across our managed office investments, delivering healthy and safe spaces for our customers, along with Platinum WELL pre-certification at 83 Pirie Street in Adelaide and Platinum WELL certified at 720 Bourke Street in Melbourne.

## 83 Pirie Street, Adelaide – designed with sustainability at the forefront

83 Pirie is Cbus Property's first Net Zero Carbon-designed office development and an exemplar of world-leading performance in the sustainable design of commercial buildings.

The building is fully electric and uses no natural gas. The construction process and material selection have also focused on tackling embodied carbon, achieving a 20 per cent reduction compared to similar designs with no such measures<sup>†</sup>.

## Delivering positive outcomes and strong returns

Not only does a sustainable office portfolio create healthy and inclusive buildings for the workforce it also delivers positive outcomes for the environment and communities. Our members employed on Cbus Property sites are building the most sustainable commercial office portfolio in the country<sup>‡</sup>.

Cbus Property is also pleased to report that its portfolio of investments and developments has delivered consistent, strong returns for fund members. For the financial year 2021/22, Cbus Property delivered a **13.43 per cent** return<sup>§</sup>.



To learn more about Cbus Property's Sustainability Strategy, visit [cbusproperty.com.au/sustainability](https://cbusproperty.com.au/sustainability) for the 2022 Cbus Property Sustainability Report.

\* Cbus Property Pty Ltd is a wholly owned subsidiary of United Super Pty Ltd and has responsibility for the development and management of Cbus' direct property investments.

† Source: Australia's opportunity to cut embodied carbon in buildings and infrastructure

[cefc.com.au/media/media-release/huge-potential-australia-s-opportunity-to-cut-embodied-carbon-in-buildings-and-infrastructure/](https://cefc.com.au/media/media-release/huge-potential-australia-s-opportunity-to-cut-embodied-carbon-in-buildings-and-infrastructure/)

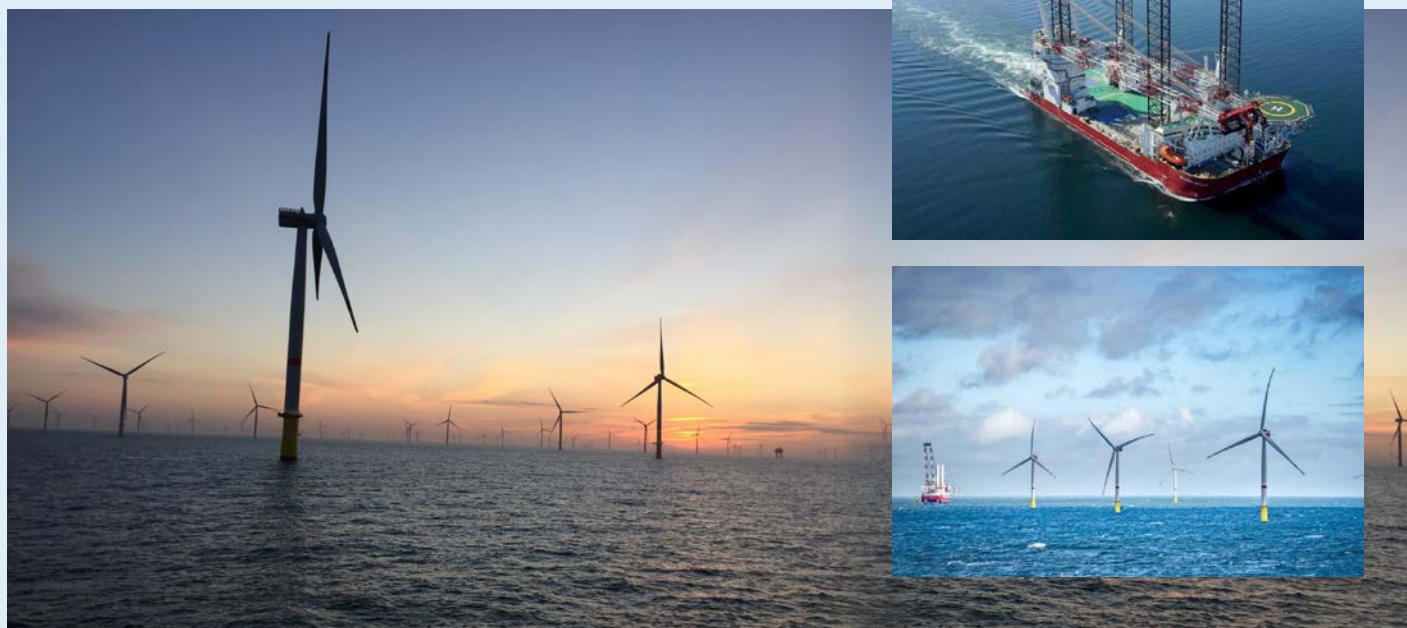
‡ NABERS rated Cbus Property the most energy efficient office portfolio in 2020 and 2021. In 2022, it was rated the second most energy efficient, visit [nabers.gov.au/portfolio](https://nabers.gov.au/portfolio). Cbus Property was ranked in the top 1% in the Global Real Estate Sustainability Benchmark (GRESB) in 2021.

§ Cbus Property investments are part of the property asset class in the High Growth, Growth Plus, Growth, Conservative Growth, Conservative and Property investment options and these returns form part of the crediting rates allocated to accounts invested in these options. Past performance is not a reliable indicator of future performance.



# Cbus puts the focus on reducing real world emissions with new climate change roadmap

Cbus has a proud history as a responsible investor and our commitment to managing climate change risks and opportunities has never been more important.



Now in its third iteration our latest Climate Change Roadmap shifts the focus on setting targets to measuring real world impacts and reducing carbon emissions across our portfolio.

There has been focus across the industry over the last few years on target commitments and now Cbus has firmly moved into actions and measurements, a phase which is a tangible shift in thinking.

Cbus' first two roadmaps are already paying off for members in terms of emissions reductions and progress on targets.

The Fund's portfolio emissions have declined by close to 11%\* since the 2019 baseline.

## Firm focus on real world emissions and tackling embodied carbon

The updated roadmap sees a change in the way we measure and report portfolio emissions, adjusting for changes in asset enterprise values to ensure our carbon intensity reductions are not overstated.

Cbus will also launch a push on reducing embodied carbon in the built environment sector which includes emissions from the manufacturing, construction, renovation and demolition of buildings. Cbus is well placed to deploy capital into innovative projects across the built environment.

Cbus recognises that there is a long way to go but members can be confident that the roadmap is aimed at delivering better long-term returns and protecting the environment in which they will be retiring into in 20 to 30 years' time.



Read our *Responsible Investment Supplement* and *Climate Change Roadmap* for more information.

\* The 11% reduction is reported as at 30 June 2022 noting that we have data lag of 12-18 months. Our net zero target refers to Scope 1 and 2 emissions and currently encompasses over 70% of Cbus' portfolio including listed equities, property and infrastructure. While we will work to expand the asset classes covered by our net zero goal, with a near-term focus on credit, debt and private equity, certain asset classes are currently excluded. Please refer to our 2022 Responsible Investment Supplement for further explanations.

# We're working hard to ensure workers in hazardous industries are protected

Our insurance offer is a very important component of Cbus Super and is valued by our members and their employers.

Cbus provides specifically tailored life and Total and Permanent Disablement (TPD) insurance for workers in hazardous jobs. We're one of a handful of funds that can provide proper insurance coverage in our industries.

Insurance through superannuation is cost effective, provides cover which many members would otherwise not be able to get, and gives employers peace of mind.

**In 2021/22 Cbus paid out over \$297 million in benefits to our members and their families. This represented nearly 3,000 claims accepted. Many of these claims from building and construction workers across Australia would not have been paid out if they had been with most other funds.**

We consider that having access to automatic insurance is fundamental for members given the nature of work in our industry which involves for example, regular work with heavy machinery and work conducted at heights.

Recognising the importance of insurance for workers in dangerous occupations must continue.

Cbus wants to ensure that every building and construction worker is covered from day one on site. We are advocating for an amendment to the super 'stapling' laws, where workers can be stapled to their first fund from their first job. Cbus is concerned that an unintended consequence of the law is that workers new to a hazardous job could be stapled to a fund that might not insure them.







# Data security has never been more important

Safeguarding our members' account and personal information has never been more important. Following the recent data security breaches we further strengthened the existing protections we already have in place.

To support our members we have increased the monitoring of transactions and accounts and are taking additional security steps when members make enquiries about their account.

## This is in addition to existing security measures that protect member accounts:

The need for members to prove their identity when making enquiries about their account.

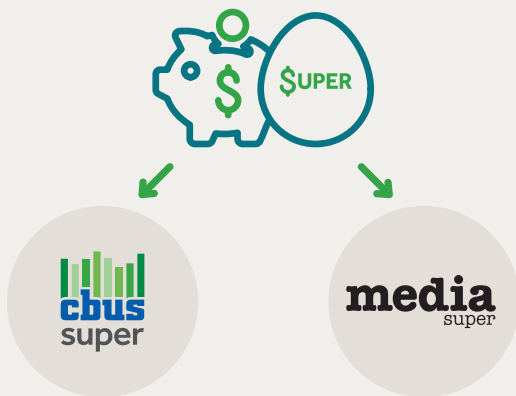
Multi-factor authentication to make account changes online – including to change password or contact details, and request payments or withdrawals.

The ability for members to place a verbal password on their account for an extra level of protection.

**Your employees are urged to stay vigilant for any unusual activity in regard to their super which could also include receiving scam calls.**



## Keeping you informed



### Make sure to select the correct Unique Superannuation Identifier (USI) when making super contributions

Media Super is now a division of Cbus Super, operating as its own brand and retaining its focus on supporting those who work in the print, media, entertainment, arts and broader creative industries.

As two different brands, **Media Super and Cbus have different USIs**. When making contributions on behalf of your employees, please ensure you select the correct USI:

| Fund members        | Unique Superannuation Identifier (USI) |
|---------------------|--|
| Cbus members        | Cbus<br>CBU0100AU                      |
| Media Super members | Media Super Division<br>75493363262002 |

### Cbus Super and EISS Super merger moves forward

On 26 September we signed a 'Merger Implementation Deed' with EISS Super, which is a key milestone on our path to merge in May 2023.

The 'Merger Implementation Deed' is an important, detailed agreement that sets out the conditions to be met and activities to be completed by both merging funds leading up to the merger.

The next step is to work through all the activities required to complete the merger. The focus of this stage is to prepare the systems and processes needed to transfer EISS Super members and employers to Cbus Super with as little disruption as possible.

We will share further updates with you as the merger progresses.



### Annual member statements now available

Annual statements were sent to members in September. Members can see how their super has tracked over the past year by simply logging into their online account.

Many members would've also received a personalised video snapshot highlighting important information, such as their 30 June balance, any insurance cover they may have and if they're on track for a comfortable retirement.





## Cbus awarded SuperRatings Career Fund of the Year 2023\*

This award recognises the super fund with the offering that is best tailored to its industry and acknowledges Cbus' outstanding work as the leading industry super fund for the building, construction and allied industries.

SuperRatings recognised Cbus' strong focus on engagement with members, advocacy for members, highly competitive returns and fees, and the Fund's insurance offering which we tailor to suit members, ensuring automatic insurance is offered to young or low account-balance workers in high-risk jobs through their super.

\* Visit [cbussuper.com.au/awards](https://cbussuper.com.au/awards) for full details of our awards.

Insurance is issued under a group policy with our insurer TAL Life Limited ABN 70 050 109 450 AFSL 237848.



## Read the Cbus Annual Integrated Report

We're pleased to announce that the 2022 Cbus Annual Integrated Report is now available.

This year's report is the 8th Annual Integrated Report the Fund has produced, reinforcing our commitment to transparent, best practice reporting. Our goal is to clearly document and highlight how we're creating value for members and stakeholders in the short, medium and long term.

The report highlights our achievements in the last year and our strategy moving forward. The themes of this year's report include the challenges of our current operating environment and how our fund is responding to remain strong and grow into the future.



Visit [cbussuper.com.au/annual-report](https://cbussuper.com.au/annual-report) to read the report.

# JOY AND GOOD CHEER



## We're taking a break

Cbus offices will be closed from 12pm on Friday 23 December 2022  
and will reopen on Tuesday 3 January 2023.

If you have any questions over the closure period please call our contact  
centre on **1300 361 784** during the following operating hours:



**Wednesday 28 December**  
8am to 5pm AEDT



**Thursday 29 December**  
8am to 5pm AEDT



**Friday 30 December**  
8am to 5pm AEDT

We'd like to wish you and your families a safe and happy Christmas break.

## Cbus is here to help

Find us on  



Call our Service Centre  
on **1300 361 784** 8am to 8pm  
(AEST/AEDT) Monday to Friday



[cbussuper.com.au](https://cbussuper.com.au)  
[cbusenq@cbussuper.com.au](mailto:cbusenq@cbussuper.com.au)



Write to  
**Locked Bag 5056**  
**Parramatta NSW 2124**

This information is about Cbus. It doesn't take into account your specific needs so you should look at your own financial position, objectives and requirements before making any financial decisions. Read the relevant Cbus Product Disclosure Statement and related documents to decide whether Cbus is right for you. Contact **1300 361 784** or visit [cbussuper.com.au](https://cbussuper.com.au) for a copy. Also read the relevant Target Market Determination at [cbussuper.com.au/tmd](https://cbussuper.com.au/tmd).

Issued by United Super Pty Ltd ABN 46 006 261 623 AFSL 233792 as Trustee for Cbus Super Fund ABN 75 493 363 262 offering Cbus and Media Super products.